

# Dista Service

Effectively manage your field force to enhance productivity and customer satisfaction



## Success Metrics

▲ **35%** Quicker turnaround time

▲ **73%**  
First-time fix rate

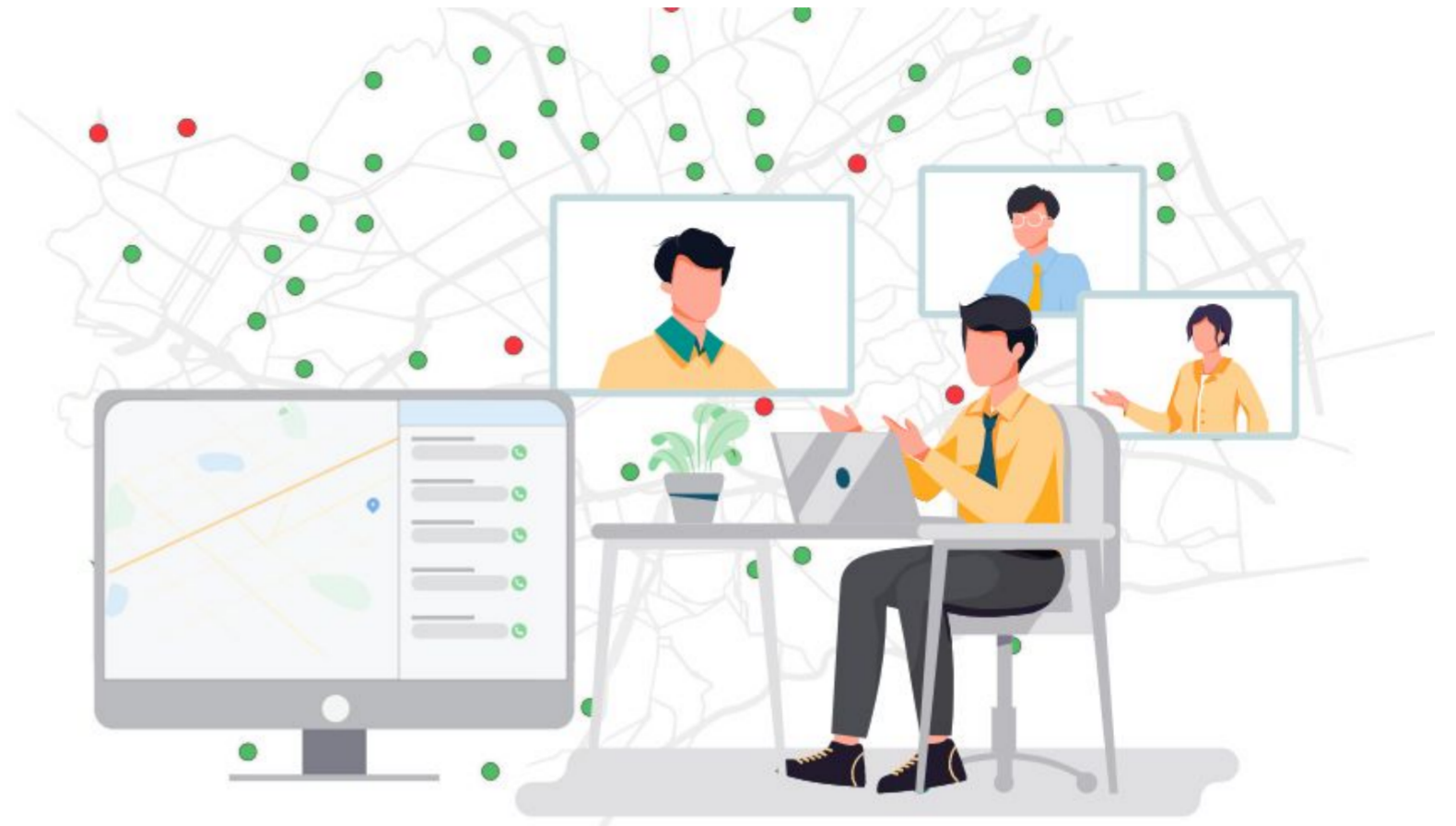
▼ **15%**  
Reduction in fuel expenses

▲ **99%**  
SLA adherence

▲ **43%**  
Increase in jobs per day

▼ **5%**  
Reduction in travel time

★ **Resulting in**  
Operational efficiency and improved customer satisfaction



**50 K+**

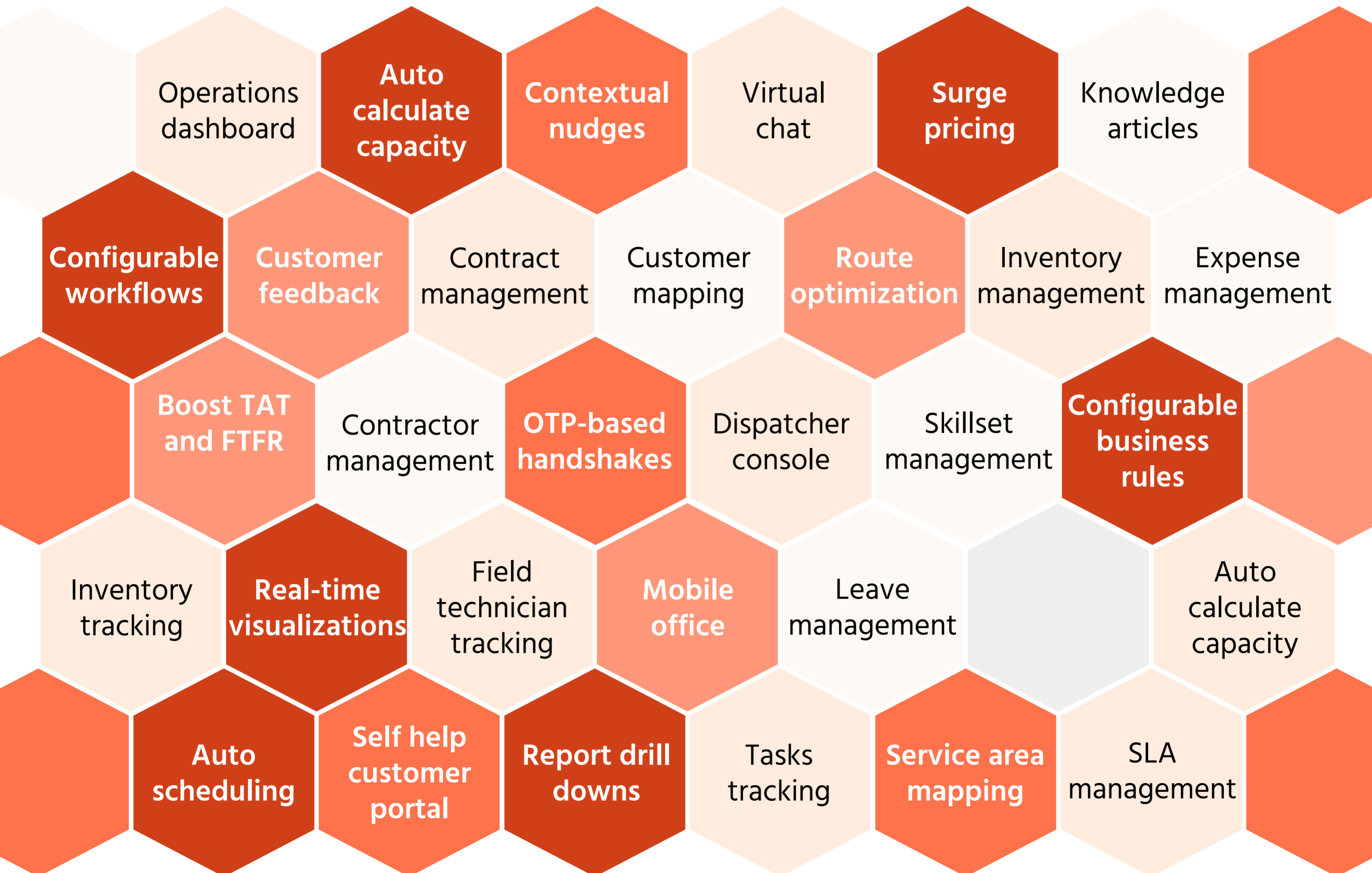
Field assets managed

**15 M+**

Jobs scheduled/month

**50+**

Customers



## Key features

## Dista Differentiators

Auto calculate capacity



Dynamic appointment pricing



Auto scheduling



Appointment overbooking engine



Work order type

Self help customer portal



Optimal resource planning



Surge pricing

Real-time visualizations



Dispatcher console



Tasks tracking

Operations dashboard



Report drill downs



Custom reports



Contextual nudges

Contractor management

Configurable workflows



Configurable business rules



Custom configuration



Route optimization

Field technician tracking

Mobile office



Gamification and leaderboard

Leaves management

Expenses management

Skillset management

Customer mapping

Service area mapping



Customer feedback

OTP-based handshakes

Virtual chat

Knowledge articles

Inventory management

Inventory tracking

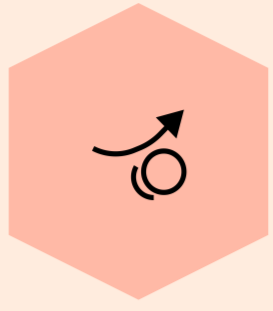


Role-based access



Contract and SLA management

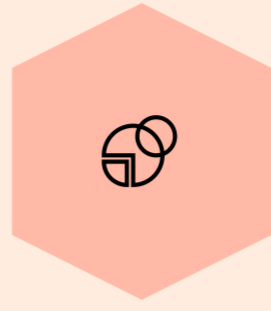
## More products from Dista



Dista SALES



Dista DELIVER



Dista INSIGHT



Dista COLLECT

# dista

Location intelligence,  
applied!



Presence in **India (HQ), USA**  
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